

Kerbside Recycling & Waste Collections and Household Waste Recycling Centres over Christmas and New Year

Can you please assist us by sharing the below messages via your channels to spread the word about waste services during the festive period but more so to inform people of the day change to the collection service, as advised in the first point:

Christmas collection changes

The Waste Management service continues to work closely with its partners to improve service quality and minimise the disruption to our residents as much as possible. Collections over the festive period can be challenging because of several factors.

This year there will only be one collection day change to the normal recycling and waste collection service. If you receive a collection of waste or recycling on a **Monday**, please be aware that collections on Monday, 26 December 2022 are moving to **Saturday, 24 December 2022**. All other collection dates remain the same.



The graphic features a purple background with a candy cane, a red Christmas ball with a white snowflake, and a white gift box with a red ribbon. The text 'Christmas 2022 Waste and Recycling collection dates' is prominently displayed. At the bottom, the logos for 'Cheshire West Recycling' and 'Cheshire West and Chester' are visible.

Normal collection date	Revised collection date
Monday, 19 December 2022	No change
Tuesday, 20 December 2022	No change
Wednesday, 21 December 2022	No change
Thursday, 22 December 2022	No change
Friday, 23 December 2022	No change
Monday, 26 December 2022	Saturday, 24 December 2022
Tuesday, 27 December 2022	No change
Wednesday, 28 December 2022	No change
Thursday, 29 December 2022	No change
Friday, 20 December 2022	No change
Monday, 2 January 2023	No change

Information will be communicated in several ways, including, social media posts, messages placed on digital notice boards and notices on both internal and external Council websites. New annual collection calendars, which include Christmas collection information are being delivered to residents by Royal Mail. There are delays to the deliveries due to ongoing industrial action, but we have been assured residents will receive their calendars.

Garden Waste collections

As you will be aware from previous member briefs this year garden waste collections will be suspended for 12 weeks commencing Monday 5 December 2022 and resuming on Monday 27 February 2023. Subscriptions can now be made for 2023 garden waste collections.

Real Christmas trees

Residents will still be able to dispose of their real Christmas trees using the following below methods:

Christmas trees can be taken for reuse to the following sites any time during January 2023:

- Hooton Golf Club Chester Road, Hooton, Ellesmere Port, CH66 1QF
- Whitby Park Stanney Lance Ellesmere Port, CH65 9 AQ
- Stanney Fields Park Hinderton Road, Neston, CH64 9PE
- Westminster Park Hough Green, Chester, CH4 8JW

- Marbury Park, Marbury Lane, CW9 6AP
- Castle Park Fountain Lane, Frodsham, WA6 6SA
- Knights Grange Sports Complex Winsford, CW7 2PT

Signage will be at all sites to advise where to place the Christmas trees, which will be chipped and used as mulch on existing shrub-beds throughout the borough by the Council's StreetCare Service. The trees will need to be delivered with no decorations or lights on them.

Charity collections

Just Helping raise money for local hospices by collecting and recycling real trees. Residents can use the link below to find their nearest hospice to arrange a collection.

[Just Helping: Christmas tree collection](#)

- Household Waste Recycling Centres (HWRCs) via the list of sites below.

Recycling collections

Glitter free Christmas cards, envelopes and non-metallic wrapping paper can all be recycled in the blue lidded recycling bin or green box. Cardboard boxes should be flattened to fit inside with any plastic and polystyrene removed. Any extra recycling, including food waste, can be placed out for collection next to recycling containers in suitable, clearly labelled containers, such as a carrier bag or a plastic storage box. These will be returned after emptying. Larger boxes can either be ripped up into smaller pieces and placed into the blue lidded bin or green recycling box or taken to a local HWRC.

Household waste recycling centres

All HWRCs are closed on Christmas Day, Boxing Day and New Year's Day. Primary sites at Winsford, Ellesmere Port and Chester will be open 8am to 4pm every day apart from the above three bank holidays. Neston, Tattenhall, Frodsham and Northwich will be open as usual throughout the rest of the period. Site opening times are shown in the table below:

Christmas 2022 Household Waste Recycling Centre Opening times								
Day	Date	Chester	Ellesmere Port	Winsford	Frodsham	Neston	Northwich	Tattenhall
Thursday	22 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	Closed	8am - 4pm	Closed	8am - 4pm
Friday	23 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm
Saturday	24 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm
Sunday	25 December 2022	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Monday	26 December 2022	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Tuesday	27 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	Closed	8am - 4pm	Closed
Wednesday	28 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	Closed	Closed	Closed	Closed
Thursday	29 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	Closed	8am - 4pm	Closed	8am - 4pm
Friday	30 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm
Saturday	31 December 2022	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm
Sunday	1 January 2023	Closed	Closed	Closed	Closed	Closed	Closed	Closed
Monday	2 January 2023	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm	8am - 4pm
Tuesday	3 January 2023	8am - 4pm	8am - 4pm	8am - 4pm	Closed	8am - 4pm	Closed	8am - 4pm

All household waste recycling centres will keep to normal opening hours during the Christmas period but will be closed on Christmas Day, Boxing Day and New Year's day.

Cheshire West Recycling Tomorrow starts today

Cheshire West and Chester

Reporting issues

The Council's Customer Service Centre will be closed from 7pm on Friday, 23 December 2022, reopening on Wednesday, 28 December 2022. It will also be closed on Monday, 2 January 2023, reopening on Tuesday 3 January 2023. Any service issues can be reported on the [Council's online portal](#) during this period.

Adverse weather

Snow and ice over the festive period can make collections difficult. While the majority of major roads often remain accessible, road and footway conditions on minor roads, housing estates and in rural areas can often become poor, making it difficult for large HGV collection vehicles and their crews to carry out work safely.

Although every effort will always be made to access properties on their scheduled collection day, the safety of those collecting and the wider public is always the most important thing. If adverse weather has an impact on collections, householders will be told to:

- continue to place wheel bins, boxes and bags out for collection on the scheduled day
- leave any uncollected containers out where a road, street or property is not collected on its scheduled collection day as every effort will then be made to return and collect these at the earliest opportunity
- look out on social media and the Council website for any updates.

Useful links to web pages are below:

<https://www.cheshirewestandchester.gov.uk/news-and-views/recurring-events/christmas-and-new-year/changes-to-waste-collections-christmas>

<https://www.cheshirewestandchester.gov.uk/news-and-views/recurring-events/christmas-and-new-year/changes-to-household-waste-recycling-centre-hours-christmas>